



# Portal (myUBC /Communication Hub) Roadmap

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myUBC is running on a very old version of uPortal, which is no longer supported by the vendor. The system has not been patched for a long time. It runs on four physical Sun Servers that need to be retired – two servers fall directly under the myUBC portal service while two other servers are shared with the CWL service and are owned by the CWL service. The service has not matured due to the absence of a business owner. With the new and growing demand from business units, a replacement portal is in consideration.

UBC IT will develop a service framework and engage stakeholders in implementing a new portal (also referred to as “Communication Hub”) that will serve the common portal needs of the community.

Year	Milestones
2010	<ul style="list-style-type: none"> <li>• Gather high level needs</li> <li>• Environment scan</li> <li>• Investigate new generation portal options</li> </ul>
2011	<ul style="list-style-type: none"> <li>• Identify stakeholders and business owners</li> <li>• Develop service framework</li> </ul>
2012	<ul style="list-style-type: none"> <li>• Select product</li> <li>• Run pilot</li> </ul>
2013	<ul style="list-style-type: none"> <li>• Implement new service</li> <li>• Integrate with Unified Communications</li> <li>• Decommission legacy uPortal</li> </ul>
2014	<ul style="list-style-type: none"> <li>• Integrate with other systems in UBC</li> </ul>

