



Workspace Pilot Program - Terms and Conditions

The Workspace Pilot is designed as a beta environment to operate as intended when the service is officially launched. It will provide UBC IT feedback for implementation when scaling the service to the entire UBC community. As such, users may encounter errors or bugs during the Pilot. The service is provided to users “as is” and “as available” basis.

Obligations of User

By agreeing to participate in the Workspace Pilot Program, you agree to complete to the following:

- Complete the Workspace Pilot Task List during the course of the pilot
- Provide feedback about the Workspace service - users will be sent a survey during the pilot.

Pilot Features

Features that are provided to you during the pilot include:

- No cost during the pilot stage
- Storage size of 20GB
- Maximum file size upload of 2GB
- Access to share files within and outside of UBC
- Secure file sharing channels through Secure Sockets Layer (SSL) encryption
- Revision features (such as editing and commenting)

Support

Questions or concerns can be submitted through the [UBC IT Systems web form](#). Support provided during the Workspace Pilot Program is **best effort only**.

Termination of Pilot Program

At the conclusion of the Pilot Program, you agree to the following:

- Access to the Pilot service and its features will be terminated. Should you wish to continue with the service, please review the Workspace Service page for instructions and information on storage prices.
- Should you not wish to continue with the service, you will be provided with advance notice to remove the files uploaded during Pilot.

This agreement is in place throughout the duration of the Workspace Pilot Program. At any point in time, these Terms and Conditions may change. As such, you will be provided with sufficient notice regarding any changes.