

WiTel HANDSET FORM

Please complete the following and send this form to UBC IT at the following address:

UBC Information Technology

Room 103, Leonard S. Klinck Building

6356 Agricultural Road

SUBSCRIBER NAME	_____	PINNACLE ORDER #	_____
DEPARTMENT	_____	SUBSCRIBER PHONE #	_____
EMAIL ADDRESS	_____		

By signing below, I am confirming that I have read, understood, and accept both the *WiTel Acceptable Use Policy* and the *UBC WiTel 911 Terms of Service* available here:

<https://it.ubc.ca/services/email-voice-internet/witel-service/witel-ordering>

Subscriber Signature*: _____

Date: _____

*The Subscriber of the service (i.e. the person using the phone must sign this form - not the DVA)

OFFICE USE ONLY

Date Received	Received By	Pickup Date	Printed Name of Pickup	Signature of Pickup

Notes on 911 Terms of Service

The information below is provided as a reminder only. Please refer to the *911 Terms of Service* (<https://it.ubc.ca/services/email-voice-internet/witel-service/witel-ordering>) for complete details.

- Due to the mobile nature of the WiTel service, the physical location associated with the WiTel handset that is forwarded to 911 may not reflect the actual location of the 911 caller. The location reported will be the service location recorded in the UBC IT *Pinnacle Portal*.
- In most instances, if you call 911 through the WiTel Service, you will have to provide your phone number and address information verbally.
- Outages or disruptions of the data network service will disrupt the WiTel Service 911 capabilities; these may include for example: power failure or disruption or network electronics failure or disruption, suspension, or termination.
- At all times, standard phone services or mobile phones should be used for 911 Service instead of the WiTel Service wherever possible.