



Workspace 2.0 Pilot Program - Terms and Conditions

The Workspace 2.0 Pilot is designed as a beta environment to operate as intended when the service is officially launched in May. It will provide UBC IT feedback for implementation when scaling the service to the entire UBC community. As such, users may encounter errors or bugs during the Pilot. The service is provided to users “as is” and “as available” basis.

Obligations of User

By agreeing to participate in the Workspace 2.0 Pilot Program, you agree to the following:

- Complete the [Workspace 2.0 Pilot Activities List](#) during the course of the pilot
- Provide feedback about the Workspace 2.0 service by filling out the user survey that will be emailed to you

Pilot Features

Features that are provided to you during the pilot include:

- No cost during the pilot stage
- Storage size of 20GB
- Maximum file size upload of 2GB
- Access to share files within and outside of UBC
- Secure file sharing channels through Secure Sockets Layer (SSL) encryption
- Revision features (such revision history and commenting)

Support / Service Availability

Please submit questions and technical issues through the [UBC IT Systems web form](#). Ensure that you select Workspace 2.0 in the Service drop down menu. Support provided during the Workspace Pilot Program is **best effort only**.

Outages may be required on short notice to correct issues and prepare service for production release. Best effort will be to give a minimum 1 day notice and make changes outside of core business hours whenever possible.

Termination of Pilot Program

At the conclusion of the Pilot Program, you will have continued access to the Workspace 2.0 Pilot service and its features will continue. Communication will be sent regarding final migration of files from the Workspace (Horizon) to Workspace 2.0 (Secure Content Locker) and what to expect.

This agreement is in place throughout the duration of the Workspace 2.0 Pilot Program. At any point in time, these Terms and Conditions may change. As such, you will be provided with sufficient notice regarding any changes when possible.